**SATURDAY RETAIL ASSISTANT**

* **Immediate Start**
* **Hours: 9:45AM – 5PM**
* **Wage Rate: TBC depending on experience**
* **4-week trial period.**

Job Description

* Conducting sales and providing advice to members of the public regarding the fitting of, safety, and use of all Football equipment.
* Assisting with phone enquiries. Such calls are likely to concern product sales, advice on products, and information about returns and exchanges.
* Oversee and organise the re-stocking and pricing up all areas of the shop as items are delivered to our warehouse.
* Organise the picking of orders placed online on Friday evenings and throughout the day on Saturday.
* Communicating all relevant information over to the weekday team.

The successful candidate will be required to attend 3 training days before completing the first Saturday shift. This will be on weekdays.

Skills required from candidate

* A history within the sport of American Football would be preferable. This will significantly help in becoming familiar with the range of products, and be confident in selling them to customers.
* Experience in sales and customer services is preferable, as the candidate will be a key sales advisor during our busy Saturday opening hours.
* Strong attention to detail.
* Excellent communication skills.
* Ability to learn new product information efficiently, and transfer this knowledge to the customer.